

POLICY AND COMMUNITY DIRECTORATE 2004/05 FIRST FOUR MONTHS PERFORMANCE INDICATORS

Report By: Performance Management Officer

Wards Affected

County-wide.

Purpose

1. To inform Members of the performance of the non-corporate functions of the Policy and Community Directorate against their national and local performance indicators for the first four months of 2004/05. To outline the key areas for improvement identified by each Service for this year and to detail the main areas of activity undertaken by those services during the first four months of 2004/05.

Financial Implications

2. All expenditure in respect of performance indicators / targets is from approved budgets.

Considerations

3. As reported previously, Service Managers across Policy and Community are providing information on sets of key local indicators for their services. Information on those key local indicators, and any national Best Value indicators, where actual performance varies from the target significantly (more than plus or minus 10%) is detailed in Appendix 1.
4. As previously, Members also have an overview of the wider performance of individual service areas, as each Service Manager has provided a brief narrative that summarises the key aims, activities and achievements of their service during the period of April to July 2004.

RECOMMENDATION

THAT the Directorate's first four months' 2004/05 performance indicator information be noted, subject to any comments which Members may wish to make.

BACKGROUND PAPERS

- None identified